

## Terms & Conditions

In this agreement, "Wam Bam Campervan" means Wam Bam Campervan Ltd, the "Purchaser" means the person, company or organisation placing the order.

1. Wam Bam Campervan will use its best endeavours to complete the Purchaser's vehicle by an agreed date but does not guarantee time and Wam Bam Campervan shall not be liable for any loss or damage suffered by the Purchaser through any reasonable or unavoidable delay in delivery howsoever caused.

2. When purchasing work on their van, the Purchaser may cancel the order within a cooling-off period of 5 days (for on premises contracts) from the date of the order and receive back in full any deposit paid. If the order is cancelled after that date, any refund of the deposit will be at the sole discretion of Wam Bam Campervan although a refund for any parts that have been custom-made or ordered for the contract may be chargeable dependent on a judgement by Wam Bam Campervan whether the parts can be reused within a reasonable time period.

3. When agreeing to start a job a payment plan will be discussed and agreed with the customer, the terms of the payment plan must be adhered to. Should it state that staged payments will be made at key stages during the work, these invoices shall be paid promptly. Should these invoices not be paid, Wam Bam Campervan reserve the right to stop work on the vehicle until the balance is paid.

4. The Purchaser shall pay Wam Bam Campervan the balance of the purchase price of the goods before collection. Collection will not take place before the date indicated on the order form unless an earlier delivery date is agreed.

5. If the Purchaser shall fail reasonably to collect, or pay promptly, the goods, Wam Bam Campervan may cancel the agreement and:

a) The deposit shall be forfeited. Unless specifically detailed in writing on the order, the Purchaser's liability will not exceed the full value of the deposit.

b) Wam Bam Campervan shall be entitled to dispose of the goods as the company may think fit without any liability to the Purchaser.

6. All notices shall be in writing and shall be deemed to have been duly given when delivered by hand, posted by pre-paid first class post to the intended recipient at the address stated in this Agreement or to such other address as that party may specify to the other in writing. Notices which have been posted as above shall be deemed received on the second business day following posting. Notices given by the Lender shall be deemed properly served on the Purchaser.

7. Wam Bam Campervan reserve the right to seek repayment of any outstanding invoice by pursuing legal action.

8. Wam Bam Campervan guarantee the workmanship of the safe in normal use, with the exemptions below.

a) Wam Bam Campervan is not responsible for damage, defects, or malfunction to the Product caused by shipment. The product was packed with due care and reasonable handling, should be in good condition on arrival.

b) This guarantee does not cover defects, damage, or malfunction caused by installation not in accordance with the instructions made available with the safe.

b) Modification, alteration, repair or service of the product by anyone other than Wam Bam Campervan, or damage caused by physical abuse to or misuse of the product.

9. Nothing in these terms is intended to affect any of the Purchaser's statutory rights with regards to the goods we supply. For more information on these statutory rights contact your local authority Trading Standards Department or Citizens Advice Bureau.