

## Terms & Conditions

In this agreement, "Wam Bam Campervan" means Wam Bam Campervan Ltd, the "Purchaser" means the person, company or organisation placing the order.

1. Wam Bam Campervan will use its best endeavours to complete the Purchaser's vehicle by an agreed delivery date but does not guarantee time of delivery and Wam Bam Campervan shall not be liable for any loss or damage suffered by the Purchaser through any reasonable or unavoidable delay in delivery howsoever caused.

2. In the event of Wam Bam Campervan ceasing to make a vehicle of the type ordered by the Purchaser, Wam Bam Campervan shall return the deposit in full to the Purchaser and cancel this agreement without further liability on their part.

3. Unless explicitly agreed by Wam Bam Campervan in writing, when purchasing a new van the potential purchaser agrees that this is for the purposes of a campervan conversion to be carried out by Wam Bam Campervan. Should the potential purchaser not wish to convert the van, then Wam Bam Campervan reserve the right to charge an additional premium.

4. When agreeing to start a job a payment plan will be discussed and agreed with the customer, the terms of the payment plan must be adhered to. Should it state that staged payments will be made at key stages during the work, these invoices shall be paid promptly. Should these invoices not be paid, Wam Bam Campervan reserve the right to stop work on the vehicle until the balance is paid.

5. When purchasing a campervan conversion, the Purchaser may cancel the order within a cooling-off period of 5 days (for on premises contracts) from the date of the order and receive back in full any deposit paid. If the order is cancelled after that date, any refund of the deposit will be at the sole discretion of Wam Bam Campervan although a refund for any parts that have been custom-made or ordered for the contract may be chargeable dependent on a judgement by Wam Bam Campervan whether the parts purchased can be reused within a reasonable time period.

6. In occasional circumstances Wam Bam Campervan may agree with the Seller to allow part of the purchase price to be satisfied by the Purchaser delivering a used vehicle in part exchange. In those circumstances the used vehicle shall be delivered to and accepted by the Seller subject to the following conditions:

a) that the used vehicle shall be delivered to Wam Bam Campervan in the same condition as described by the Purchaser at the time of the order (subject only to fair wear and tear); and

b) that any quoted or estimated part exchange value for the used vehicle will only be confirmed upon physical inspection by the Seller; and

c) that either (i) the used vehicle is the absolute property of the Purchaser and free from any Hire Purchase Agreement or other legal encumbrance whatsoever, or (ii) the used vehicle is the subject of a Hire Purchase or Credit Sale Agreement and any outstanding finance is capable of being settled by the Purchaser of the used vehicle. In such a case the amount of the part exchange allowance shall be reduced accordingly.

7. In the event of a used vehicle being taken in part exchange Wam Bam Campervan may proceed to dispose of it before delivery of the goods. If Wam Bam Campervan disposes of the part exchange vehicle within the cooling off period or if the order is cancelled by Wam Bam Campervan, the sum to

be paid back for the part exchange vehicle shall be the previously agreed part exchange allowance price. In all other circumstances where the goods are not delivered or where the order is cancelled by the Purchaser, the sum to be paid back for the part exchange vehicle shall be the lower of either the price at which it was sold by Wam Bam Campervan or the previously agreed part exchange allowance price.

8. The Purchaser shall pay Wam Bam Campervan the balance of the purchase price of the goods before collection. Collection will not take place before the date indicated on the order form unless an earlier delivery date is agreed.

9. If the Purchaser shall fail reasonably to collect, or pay any invoices being issued, the goods, Wam Bam Campervan may cancel the agreement :

a) The deposit shall be forfeited. Unless specifically detailed in writing on the order, the Purchaser's liability will not exceed the full value of the deposit.

b) Wam Bam Campervan shall be entitled to dispose of the goods as the company may think fit without any liability to the Purchaser.

10. All notices shall be in writing and shall be deemed to have been duly given when delivered by hand, posted by pre-paid first class post to the intended recipient at the address stated in this Agreement or to such other address as that party may specify to the other in writing. Notices which have been posted as above shall be deemed received on the second business day following posting. Notices given by the Lender shall be deemed properly served on the Purchaser.

11. Wam Bam Campervan reserve the right to seek repayment of any outstanding invoice by pursuing legal action.

12. Wam Bam Campervan guarantee the workmanship of the safe in normal use, with the exemptions below.

a) Wam Bam Campervan is not responsible for damage, defects, or malfunction to the Product caused by shipment. The product was packed with due care and reasonable handling, should be in good condition on arrival.

b) This guarantee does not cover defects, damage, or malfunction caused by installation not in accordance with the instructions made available with the safe.

b) Modification, alteration, repair or service of the product by anyone other than Wam Bam Campervan, or damage caused by physical abuse to or misuse of the product.

13. Nothing in these terms is intended to affect any of the Purchaser's statutory rights with regards to the goods we supply. For more information on these statutory rights contact your local authority Trading Standards Department or Citizens Advice Bureau.

14. In the event of any price increase in existing new van orders, Wam Bam Campervan reserves the right to pass these additional costs directly onto the customer. These additional costs must be paid before the delivery of the goods will be made.